

Mailing Standards of the United States Postal Service, Domestic Mail Manual (DMM)

200 Commercial Mail Letters, Cards, Flats, and Parcels

203 Basic Postage Statement, Documentation, and Preparation Standards

8.0 Carrier Route Information Lines

8.1 Basic Information

[Revise the text of 8.1 to read as follows:]

Mailers must prepare bundles of all mailpieces mailed at carrier-route prices with optional endorsement lines under 7.0, carrier-route information lines under 8.2, or facing slips (see 203.4.0). Mailers must use optional endorsement lines or carrier-route information lines on all pieces in mailings of USPS Marketing Mail letters prepared under 245.6.7 and 245.6.10.

500 Additional Mailing Services

503 Extra Services

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4.0 Insured Mail

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4.2 Insurance Coverage — Priority Mail, USPS Ground Advantage — Retail, and USPS Ground Advantage — Commercial

Priority Mail pieces (including Priority Mail Return service), USPS Ground Advantage — Retail ~~mail~~, and USPS Ground Advantage — Commercial pieces (including USPS Ground Advantage Return service) are insured against loss, damage, or missing contents, for no more than \$100.00 in coverage, subject to the following:

507 Mailer Services

5.0 Package Intercept

5.1 Description of Service

5.1.2 Eligibility

[Revise the text of 5.1.2 to read as follows:]

Except under 5.1.3, Package Intercept service is available for the following mailpieces with a tracking barcode (excluding COD Hold For Pickup mailpieces), addressed to, from, or between domestic destinations (608.2.0) that do not require a customs declarations label:

- a. Priority Mail Express.
- b. Priority Mail.
- c. First-Class Mail.
- d. USPS Ground Advantage – Retail.
- e. USPS Ground Advantage – Commercial.
- f. Parcel Select.
- g. Bound Printed Matter.
- h. Media Mail.
- i. Library Mail.

5.1.3 Ineligible

[Delete item f. in its entirety.]

[Revise the title of 5.2 to read as follows:]

5.2 Postage, Fees, and Payment Methods

[Move the introductory text of 5.2 under new title 5.2.1 and revise to read as follows:]

5.2.1 Postage and Fees

The customer must pay a nonrefundable per-piece fee after USPS successfully intercepts the mailpiece. Payment of postage and additional fees is as follows:

- a. Intercepted Priority Mail Express, Priority Mail, First-Class Mail, and USPS Ground Advantage pieces, including oversized-priced pieces (i.e., pieces measuring more than 108 inches in length and girth combined up to a maximum of no more than 130 inches in length and girth combined), being redirected to the sender are not relabeled or subject to additional postage.
- b. Except for USPS Ground Advantage-oversized-priced pieces under 5.2.1c and Parcel Select-oversized-priced pieces under 5.2.1d, intercepted Parcel Select, Bound Printed Matter, Media Mail and Library Mail pieces that are redirected to the sender, and all intercepted mailpieces that are redirected to a new delivery address or a Post Office as Hold For Pickup (3.0), are relabeled and handled as a new Priority Mail piece. Along with any applicable extra-services fees, the customer is charged Priority Mail commercial prices for the new Priority Mail piece based on the location where intercepted to the new destination and according to the piece's dimensions, weight, and zone, or the customer is charged the flat-rate price, if applicable.
- c. Intercepted USPS Ground Advantage-oversized-priced pieces that are redirected to a new delivery address, or a Post Office as Hold For Pickup (3.0), are relabeled and are handled as a USPS Ground Advantage piece. Along with any applicable extra-services fees, the customer is charged a USPS Ground Advantage – Commercial-oversized-piece price for the new USPS Ground Advantage-oversized-piece based on the location where intercepted to the new destination and according to the piece's dimensions, weight, and zone.
- d. Intercepted Parcel Select-oversized-priced pieces that are redirected to the sender, a new delivery address or a Post Office as Hold For Pickup (3.0), are relabeled and handled as a USPS Ground Advantage piece. Along with any applicable extra-services fees, the customer is charged a USPS Ground Advantage – Commercial-oversized-piece price for the new USPS Ground Advantage-oversized-piece based on the location where intercepted to the new destination and according to the piece's dimensions, weight, and zone.

[Add new 5.2.2 to read as follows:]

5.2.2 Payment Methods

Postage and fee payment methods are as follows:

- a. *Retail*: For retail customers, the Package Intercept fee may be paid by credit or debit card at usps.com. Any applicable postage and fees for the new mailpiece will be charged and paid at the time of the intercept when possible, or otherwise collected from the recipient as postage due upon delivery.
- b. *Commercial*: For commercial customers, payment of the Package Intercept fee and any applicable postage and fees for the new mailpiece must be processed through the mailer's Enterprise Payment System (EPS) account.

5.3 Adding Extra Services

[Revise the text of 5.3 to read as follows:]

Customers may request, and pay additional postage under 5.2, for extra services on the new Priority Mail piece. The relabeled item will be assigned a new Intelligent Mail package barcode (IMpb) applicable to the extra service purchased. All available USPS scans for the extra service will be available to the customer at no charge. Only the following extra services may be added:

- a. Redirected to sender: Registered Mail.
- b. Redirected to a new address or a Post Office for Hold For Pickup:
 - 1. Adult Signature Required.
 - 2. Adult Signature Restricted Delivery.
 - 3. Insurance (if the original shipment included insurance and only for the original value stated).
 - 4. Signature Confirmation.

604 Postage Payment Methods and Refunds

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9.0 Exchanges and Refunds

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9.4 Value-Added Refunds

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[Revise the text of 9.4.11 to read as follows:]

9.4.11 Form 8096 Not Required

Form 8096 is not required for a customer whose mail is metered by the presenter with the presenter's own postage evidencing system.

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700 Special Standards

703 Nonprofit USPS Marketing Mail and Other Unique Eligibility

1.0 Nonprofit USPS Marketing Mail

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1.6 Eligible and Ineligible Matter

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1.6.11 Products Mailable at Nonprofit USPS Marketing Mail Prices

The following products are mailable at Nonprofit USPS Marketing Mail prices:

[Revise [the second sentence of item 1.6.11a to read](#) as follows:]

- a. [***](#) Effective January 1, 2025, the cost of such items cannot exceed \$13.60. [***](#)

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